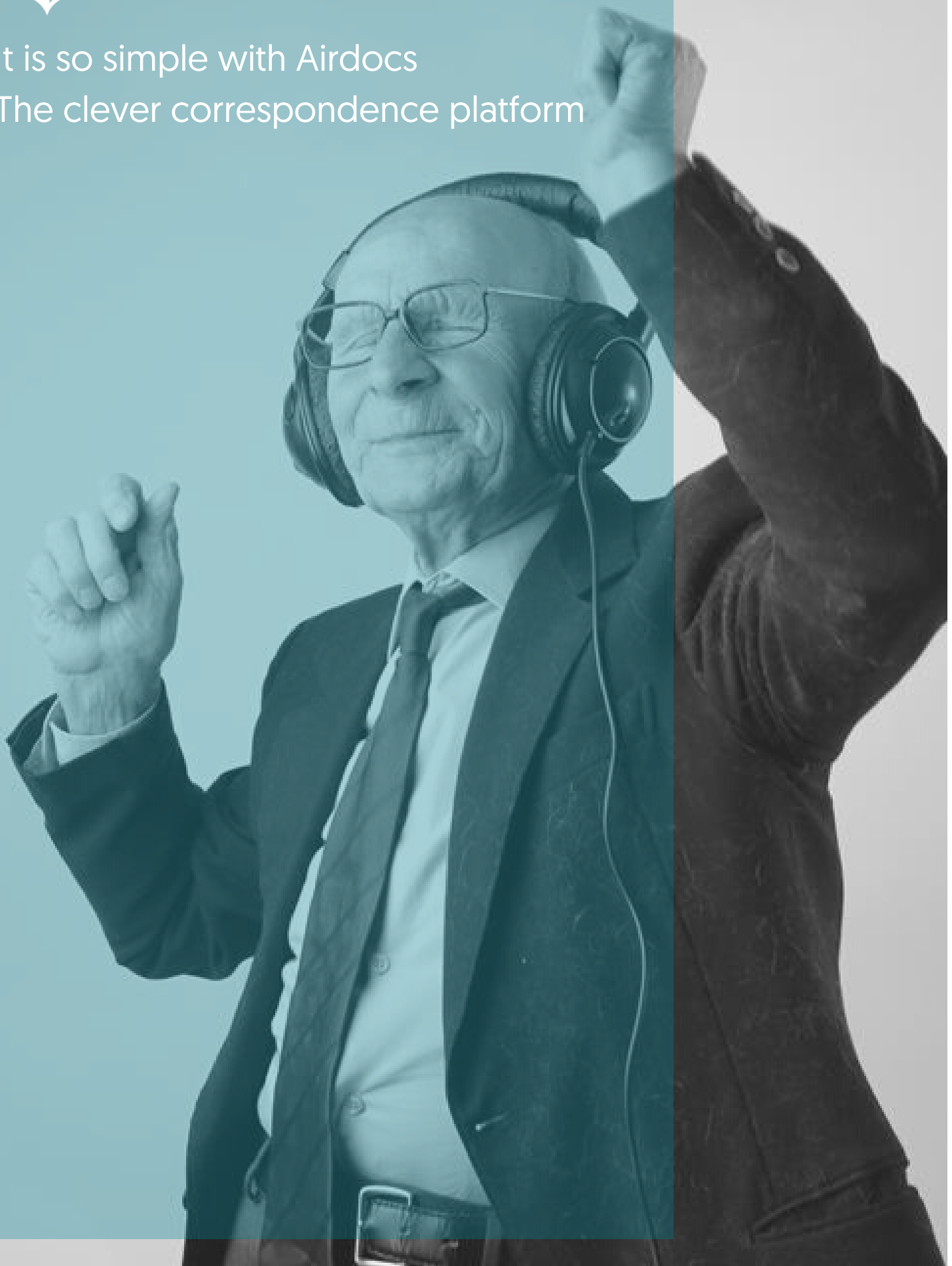




It is so simple with Airdocs

The clever correspondence platform





# Simplify life, partner with Airdocs

Deliver outstanding multichannel client correspondence to each of your clients by extending your product range with Airdocs.

Simple and easy – with a mouse click or two you automatically deliver a personalised invoice, statement or client service agreement to your entire client base, saving time and money.

## Are your client communications too hard to handle?

Remain relevant in today's competitive market by putting your client first with simpler, better, faster, and more manageable client correspondence from Airdocs.

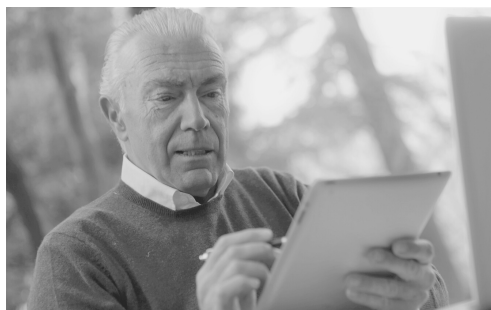
The flow of information, personalised and targeted communication is the lifeblood for care providers, therefore, customer communication management (CCM) is the heart that pumps it. Airdocs can enable you to show care for your business' wellbeing by making your clients feel special. Your client gets to choose how they want to receive correspondence, whether it is digital or by post, we have it simplified and automated for you.

## Why Client Correspondence for my organisation?



### I want to save time

Automate your data driven outbound client correspondence and unroll manual intensive document correspondence processes. The fully cloud-based Airdocs solution provides a single, integrated platform for all digital, mobile & postal communication.



### I need to send correspondence the way my client wants it

Surpass your clients' communication needs by delivering personalised correspondence from any core system through any channel, in any form, on any device.



### I need something more than a mailhouse

Imagine, a digital mailhouse in the cloud, focused on automating your business process, optimising business efficiency, and saving money! Own your environment and create your magical world with Airdocs' robust client correspondence solution.

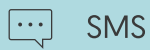
# It's about you and your client



**Any  
Channel**



Email



SMS



Post



Electronic signature



Client portal



Archive



**Any  
Format**



Text



Image



HTML



PDF



Audio



Video



**Any  
Device**



PC



Laptop



Mobile



Tablet



Local printer



Mass mailing

## Practical examples of Airdocs' communication documents

- Agreements (e.g. NDIS client services)
- Home Care Package (HCP) statements
- Monthly statements
- Residential statements
- Invoices
- Letters
- Contracts
- Call centre correspondence
- Welcome packs
- On-boarding letters
- Targeted marketing: newsletters & updates
- Schedules
- Assessments (e.g. OT functional)
- Notifications (i.e. visits)

## Speak out loud about your business benefit

- We deliver the “best in class” client experience
- We reduce internal friction and cost associated with manual paper and document processes
- We track and manage all correspondence ensuring automated compliance
- We personalise every piece of correspondence
- We allow our clients to receive correspondence through any channel, 24/7
- We achieve brand consistency across all correspondence



“Airdocs has helped us put our clients back at the centre of what we do. Their correspondence management platform has enabled us to repurpose the administration overhead spent on sending communications into the services and resources we provide our clients. Plus, we now have clearer, more detailed reporting, and clients receive communications according to their preferences not ours.”

“Before getting Airdocs it used to take up to six months to update a piece of correspondence, now it can take less than a day and for some only 10 minutes.”

*Kristina Testore - Business Improvement Lead at  
Royal Institute for Deaf and Blind Children*



## Get out in front



### Digitally sign all correspondence

Give your clients the ability to digitally sign agreements securely.



### Accessibility for the visually impaired

Enable your visually impaired clients to have their documents read out loud using screen reader technology. This feature even enables the logical reading of tables and invoices to deliver a clearly read audio message.



### Safely customise complex agreements & documents on the fly

Empower your business users to easily and safely edit correspondence that needs a final manual editing touch before releasing to your clients. Strike the perfect balance between granting user control and protecting document sections which should remain unchanged.



### Tick all your regulatory boxes: comply, track & archive

Solve your business challenges by choosing a seamless end to end solution.

You are covered with:

- Audit logs
- Track and trace sent, signed and returned communications
- A record of:
  - Each sent document, from original to signed
  - Summary PDF with proof of signature
  - The captured dataset to update core system of record



airdocs

## "Seeing is believing"

It's so simple with Airdocs  
The clever correspondence  
platform



[Click here](#) to read about what  
our customers say.

[Or scan:](#)



## Contact Us

## Pilot with us

We invite you to experience the benefits of automating  
time-consuming manual business processes.

Start your pilot and send out real production  
correspondence in a matter of days.

It's that simple.



Mike Jones  
Partner Development Manager



[mike@airdocs.io](mailto:mike@airdocs.io)



+61 40 073 8666



Airdocs, 20 Bond Street (Level 5)  
Sydney NSW 2000



[www.airdocs.io](http://www.airdocs.io)



follow us

It is so simple with Airdocs. The clever correspondence platform.